

Leadership Development Level 2: Lead Team

Feedback. Challenging Situations. Resolving Issues.

Synopsis

This one-day workshop, Level 2-Lead Teams, is the second part of our 3 Levels of Communication series.

During this workshop, participants will step into the next phase of being a successful leader and gain skills in building trust with and influencing team members through the leader's improved communication skills.

Course Topics

- Values-based conversations
- Setting and monitoring expectations
- Mind-mapping
- Managing diversity in communication
- Moving past blame
- Multi-sensory talk
- Noticing impact
- Building trust
- Sensory awareness
- Understanding responsibility and accountability
- Influencing outcomes through technology
- Communicating priority

Who should Attend?

This program is suited to team leaders or emerging team leaders, supervisors, forepersons, and those who manage teams.

Course Content

Delivery: Inhouse

Structure: Workshop/Interactive

Time: Full day (6 hour)

Class Size: Max 15

Cost: On request

About the Trainer

Since 1994 Sue-Ellen Kusher has been helping people find ways of accessing, learning, and testing and perfecting techniques that work for them. Sue-Ellen specialises in environments requiring complex communication – presentation, conflict, motivation, performance management, team productivity and especially Leadership.

