

Communication in Leadership – 1 day

Lead Yourself. Understand Others. Help People Engage.

Synopsis

To be viewed as an important and valuable member of a team and organisational structure within council, we need to grow the ability to interact at various levels.

Good leaders keep their teams focused on the task at hand, whilst helping their teams understand the big picture and the organisation's goals. A leader motivates and inspires employees to work as hard as possible to “drive-up” council productivity. A good leader is also a coach who helps employees develop their skills and become more valuable.

Course Topics

- Understand the role
- Discretion
- Notice the subtle messages
- Observe office politics
- Show that you are organised
- Delegate
- Develop the team
- Team hierarchy
- Conflict resolution
- Learn self-reflection

Target Audience

This program is suited to team leaders or emerging team leaders, supervisors, forepersons, and those who manage teams.

Course details

Delivery: Inhouse

Structure: Workshop / interactive

Time: TBA

Class Size: Max 15

Cost: On request

The Trainer

Since 1994 Sue-Ellen Kusher has been helping people find ways of accessing, learning, and testing and perfecting techniques that work for them. Sue-Ellen specialises in environments requiring complex communication – presentation, conflict, motivation, performance management, team productivity and especially Leadership.

