

# COMMUNITY ENGAGEMENT WORKSHOP – 1 Day

Best practice in effective stores and inventory management

## Synopsis

Community engagement enables councils to make the best decisions by considering the wants and needs of the residents. It is also a requirement under the principles of the Local Government Act.

Learn how to best capture feedback from your community, and the pitfalls to look out for. Understand the IAP2 Spectrum and explore your community's values.

Discuss the range of techniques which can be used and learn how to facilitate a community engagement session, and more.

## Course Topics

- Who is the community?
- What is community engagement?
- Why do we need to engage with the community?
- Benefits and risks
- Relationship building
- Community values
- Organisational values
- Stakeholder influence
- IAP2 Spectrum – Inform, Consult, Involve, Collaborate and Empower
- Community engagement objectives
- Purpose and techniques

## Course Details

**Delivery:** Inhouse or virtual delivery

**Structure:** Workshop / interactive

**Time:** 1 day

**Class Size:** Max 15

**Cost:** On request

## The Trainer

Donna Neilson brings over two decades' local government experience Peak.

With a background in law and many years as a councillor, she has an in-depth knowledge of the legislation and workings of councils. As a former executive of numerous Boards, Donna has a wealth of experience in governance and uses a down to earth approach to help students understand their responsibilities.

