

Coaching and Mentoring

Synopsis

Coaching and mentoring an employee makes them more valuable to your organisation by developing and enhancing their skills—both professionally and personally. By being interested in the growth of your staff, you're showing them that you care about their progress. And this can increase their loyalty to you and the organisation.

Topics include:

- What is coaching?
- The role and importance of coaching
- Your experiences as a coach
- Effective coaching techniques
- Facilitating versus telling
- Elements of constructive feedback
- Who is a mentor?
- Self-appraisal of coaching and mentoring skills
- The role, importance, and prevalence of mentoring
- Key attributes of mentors
- Seeking/becoming a mentor
- Coaching, mentoring and the performance management system

How is it Relevant

Coaching and mentoring can be effective approaches to developing employees. Both have grown in popularity, with many employers using them to enhance the skills, knowledge and performance of their people around specific skills and goals.

Course Details

Delivery:	Inhouse
Structure:	Interactive Workshop
Time:	Half day
Class Size:	Max 15
Cost:	On request

The Trainer



With over 32 years' experience in the human resources and management consulting fields, Narayan has provided a vast array of training and services to a range of organisations, including Local, State and Federal government agencies.

Narayan provides a very strong adult learning focus to his training. He ensures that it is experiential, practical and closely linked to workplace needs and realities.

He is also consistently described by clients as highly enthusiastic, creative and dynamic in his approach.