

Local Government Procurement Professionals Masterclass Webinar Series

Part 2. Mastering Procurement Governance

> **Presented by** Peter Morichovitis

Thursday 13 February 2025

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Who is Peak Services?



The Relationship between the Entities



Independent systems ensure compliance with regulations supported by annual QAO audit.

Ministerial approval sought for Peak Services to be appointed to a Local Buy Panel.

Both entities independently and wholly owned by the LGAQ.



Governed by an independent Board of Directors

- Consulting Services
 - Procurement Office
 - Probity and Assurance Office
 - > Grant Office
 - Professional Advisory and Energy Services
- Peak 247
- Training RTO
- Legal & Workforce
- Recruitment

- Pre-qualified Arrangements
- Procurement Technology & Data Analytics
- Annual Conference + Summit Series



Our Purpose

We are here to deliver a contribution to LGAQ and its members and **help local** government achieve more.

Our People

Are at the heart of everything we do, **they are your team** and bring diverse capability and experience.

Our Customer

We are **focused on the needs of Queensland Local Government** first and foremost.





Peak's Procurement Specialists

Supported by our broader Consulting and Advisory Team



Brian Jackson Director Consulting Services



Peter Morichovitis Principal Advisor - Procurement Office & Professional Advisory



Michael Byrne Principal Advisor - Probity and Assurance Office



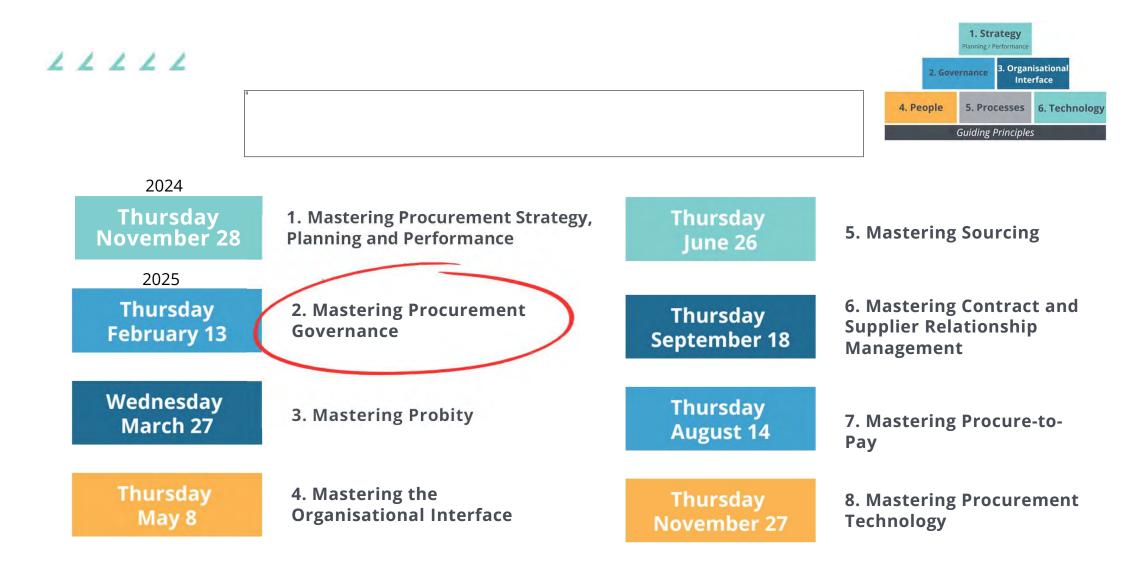
Sonali Cordeiro Senior Advisor - Procurement Office Probity and Assurance Office



John Lee Principal Advisor - Procurement Office and Probity and Assurance Office



Joneil Palenzuela Senior Advisor - Procurement Office & Professional Advisory



Register here: wearepeak.com.au/events-1

The 6 Building Blocks for Enhancing Local Government Procurement







#2. Mastering Procurement Governance



Topics for Masterclass #2

- 1. What is procurement governance?
- 2. What are the benefits of procurement governance?
- 3. What are the essential components of a procurement governance framework?
- 4. What is the 'right' procurement structure and operating model?
- 5. How does probity fit in?
- 6. What does good procurement governance look like?



1. What is Procurement Governance?

Procurement Governance:

Control and direction for an organisation's procurement function via a framework of **formal structures**, **mandates**, **policies**, **operating procedures**, **delegations** and **other decision-rights**.





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1. Compliance and Accountability

Regulatory compliance: ensures adherence to laws, acts and regulations.

Audit readiness: transparent processes with clear documentation make audits smoother and less disruptive.

Ethical accountability: establishes a culture of integrity where decisions can be traced and justified.

2. Reputation and Public Trust (especially in Government)

- **Transparency builds trust:** public access to procurement data reduces perceptions of favouritism or corruption.
- **Credibility with stakeholders:** demonstrates fiscal responsibility to taxpayers, investors, donors, and regulatory bodies.
- **Social Impact:** enables socially responsible procurement, such as supporting local businesses, indigenous suppliers, or environmentally sustainable products.



3. Financial Benefits

Cost savings: identify cost-cutting opportunities (e.g. through competitive bidding, leveraged purchasing, and strong supplier negotiations).

Value for money: not just the lowest price but the best combination of cost, quality, and service.

Budgetary control: strong governance reduces overspending, cost overruns, and budget leakage through better forecasting and spending discipline.

4. Risk Mitigation

Fraud and corruption prevention: Clear rules, segregation of duties, and audit trails reduce opportunities for unethical behaviour.

Contract risk reduction: standardised contracts and legal reviews minimise the risk of disputes, penalties, and non-performance.

Supply chain resilience: better risk assessment identifies potential supply chain vulnerabilities early, improving continuity during crises (e.g. pandemics, natural disasters).



5. Operational Efficiency

Streamlined processes: reduces administrative bottlenecks through automation, standardised workflows, and clear decision-making hierarchies.

Faster procurement cycles: well-defined roles and approval authorities speed up procurement timelines without compromising controls.

Continuous improvement: data-driven decision-making enables the refinement of procurement strategies based on performance analytics.

Policy adaptability: a strong governance framework provides mechanisms to update procurement policies quickly in response to regulatory or market changes.

Agility in crisis: strong governance structures can be designed to allow for rapid procurement in emergencies while maintaining necessary checks and balances.

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6. Strategic Value-add

Superior procurement planning: strong governance includes procurement planning as an enabler for a robust end-to-end source-to-contract process.

Market competitiveness: transparent tendering processes attract a broader pool of suppliers, enhancing competition and driving better outcomes.

Innovation enablement: Strong governance frameworks allow for the adoption of new technologies and sustainable practices.

Supplier Relationship Management: Encourages long-term, strategic partnerships with suppliers, leading to better service levels and innovation.

Training and capacity building: provides staff with regular training on procurement policies, procedures, and best practices and offers mentoring and support to staff involved in procurement activities.



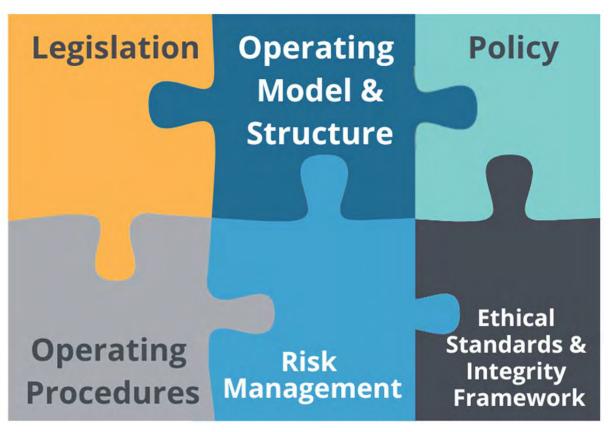
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3. Essential Components:

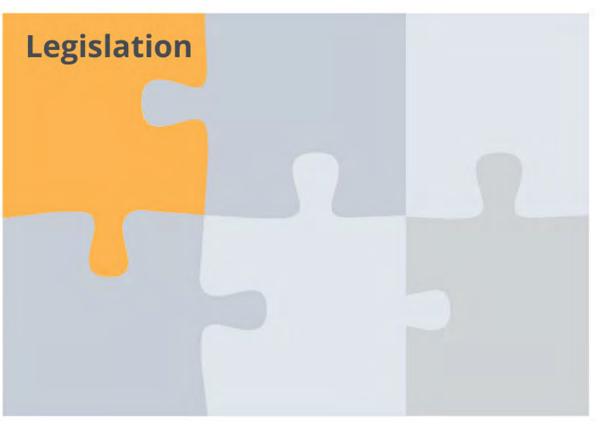
Procurement Governance Framework



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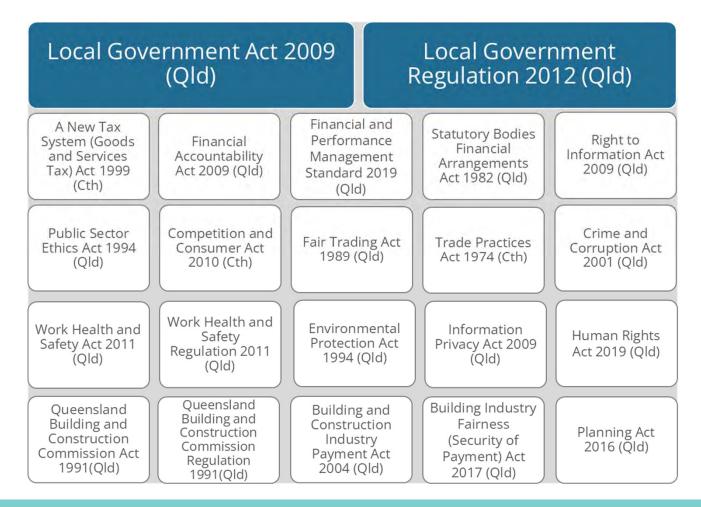
3. Essential Components:

Procurement Governance Framework





Legislation



Legislation

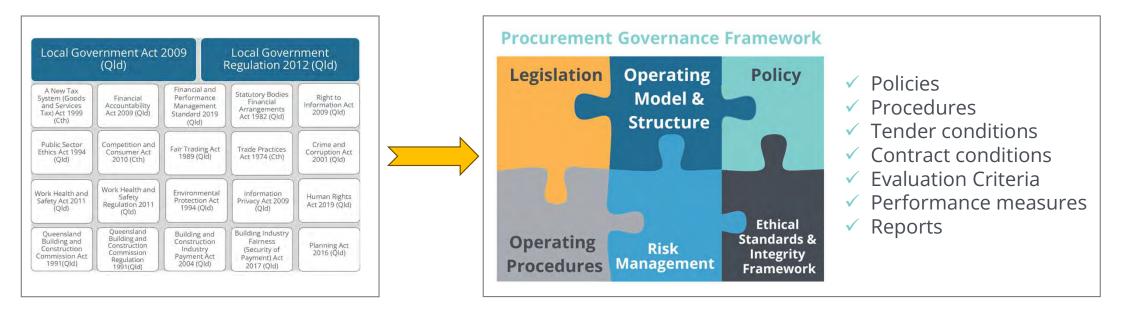
Procurement Governance Framework

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Legislation



The Legislation needs to be operationalised throughout the Governance Framework to ensure compliance



Legislation

Default Contracting Procedures

(Local Government Regulation 2012 Chapter 6 Part 3)



Division 1 Introduction

223 What pt 3 is about

- (1) This part is about the requirements that a local government must comply with before entering into a contract, unless the local government decides to apply part 2.
- (2) This part applies to a contract for the disposal of land other than trust land, or an interest in trust land, that is the subject of a deed of grant in trust under which an indigenous local government is the trustee.

Division 2 Entering into particular contracts

224 What div 2 is about

- (1) This division explains what a local government must do before it enters into-
 - (a) a medium-sized contractual arrangement; or
 - (b) a large-sized contractual arrangement; or
 - (c) a valuable non-current asset contract.
- (2) A medium-sized contractual arrangement is a contractual arrangement with a supplier that is expected to be worth, exclusive of GST, \$15,000 or more but less than \$200,000 in a financial year, or over the proposed term of the contractual arrangement.
- (3) A large-sized contractual arrangement is a contractual arrangement with a supplier that is expected to be worth, exclusive of GST, \$200,000 or more in a financial year, or over the proposed term of the contractual arrangement.

Example-

A contractual arrangement for the supply of a service over a 5 year period that is expected to be worth, exclusive of GST, \$80,000 each year has a total expected value of \$400,000.



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Procurement Governance Fran

Legislation

Strategic Contracting Procedures

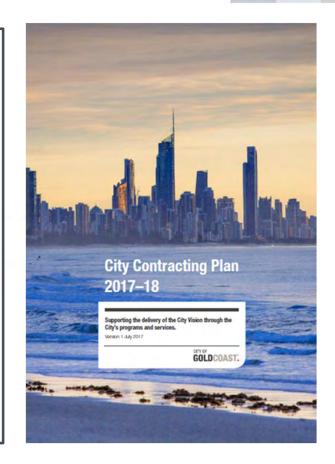
Legislation

(Local Government Regulation 2012 Chapter 6 Part 2)

Part 2 Strategic contracting procedures

217 What pt 2 is about

- (1) This part allows a local government to take a strategic approach to its contracts.
- (2) A strategic approach is an approach that identifies potential opportunities,
- (3) However, this part applies to a local government only if it decides to apply the part.
- (4) This part does not apply to a contract for the disposal of land.
- (5) For all other contracts, this part provides an alternative to part 3.

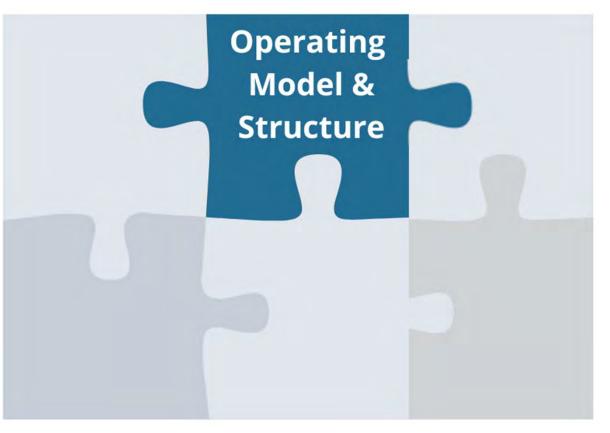


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Essential Components:

Procurement Governance Framework

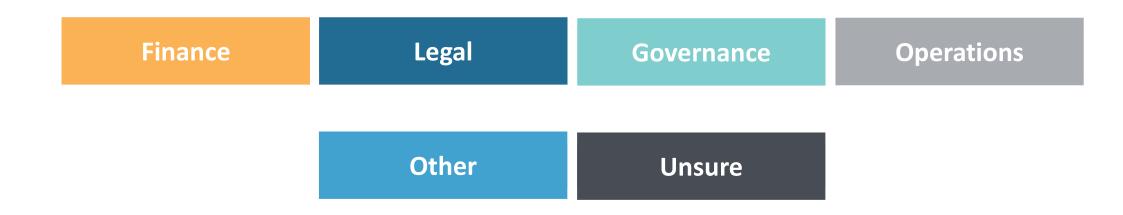




Who does Procurement Report to?



Quick Poll: Which area does the Procurement function report to in your council/agency/organisation?





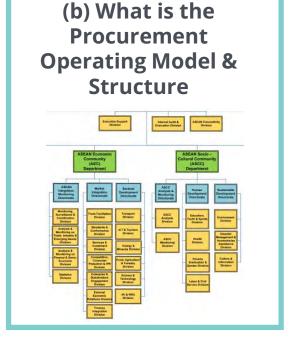
Operating Model & Structure

2 x Key aspects:

(a) How Procurement is integrated into the Corporate Planning Process











Operating Model & Structure

How Procurement is integrated into the Corporate Planning process Example: City of Gold Coast 2020

Total Asset SUPPORTING Strategies Gold Coast 2020 City Plan Management Plan DELIVERING **STRATEGIES** Culture Strategy 2023 Long Term Annual Plan Economic Development Strategy 2013-2023 Financial Forecast Gold Coast City Transport Strategy 2031 Ocean Beaches Strategy 2013-2023 City Operational City Contracting City Budget Plan Plan Solid Waste Strategy 2024





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Operating Model & Structure

The Procurement Operating Model & Structure



So what's the *right* structure for your organisation?



Procurement Governance Fran Operating

What is your current procurement operating model/structure?

Quick Poll: What is the current procurement operating model/structure for your council/agency/organisation?





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Procurement Value



1. EFFECTIVENESS

2. EFFICIENCY

3. CUSTOMER SERVICE





Value Drivers



Reducing the TCO of external spend using procurement techniques:

- category management, strategic sourcing, SRM
- TCO includes price, quality, innovation, HSEC, risk, sustainability, legal, reputation
- value for money, procurement savings, cost avoidance, capital spend reductions





Value Drivers

Reducing costs from within the Procurement function and processes

- Procure-to-pay, source-to-contract
- Process reengineering, technology, automation

2. EFFICIENCY

FTEs released due to process efficiencies





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Value Drivers

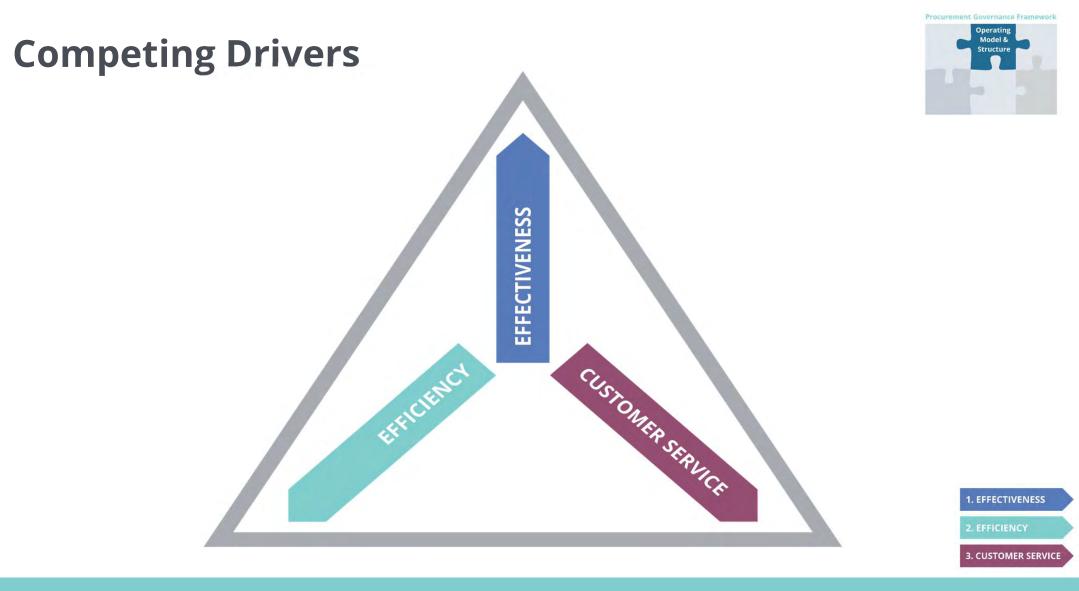


Providing best value materials and services to internal customers on time, to specification, above expectation and with social responsibility

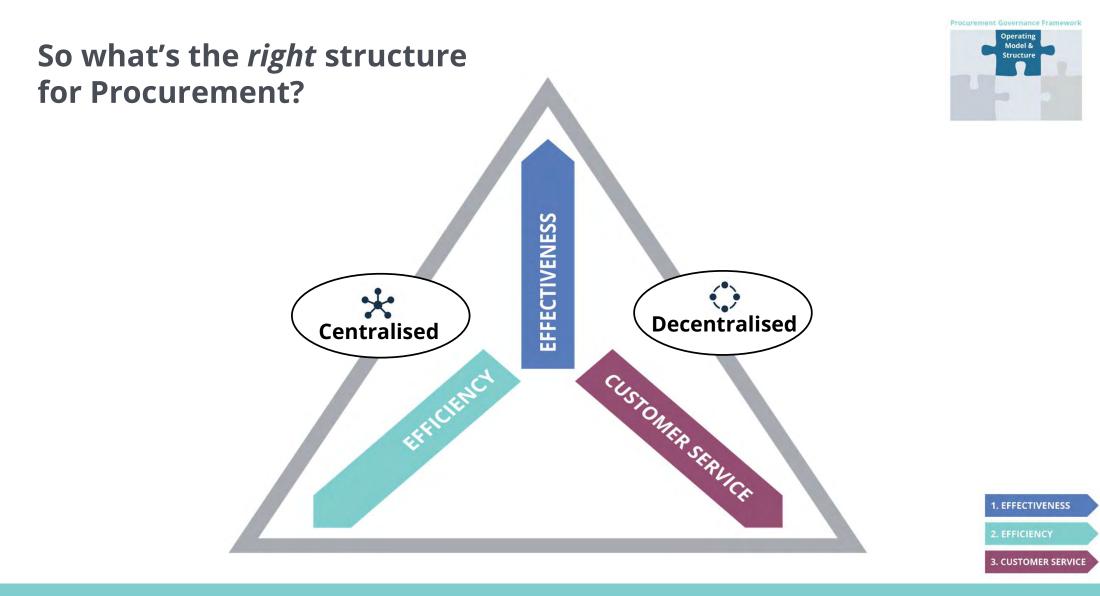




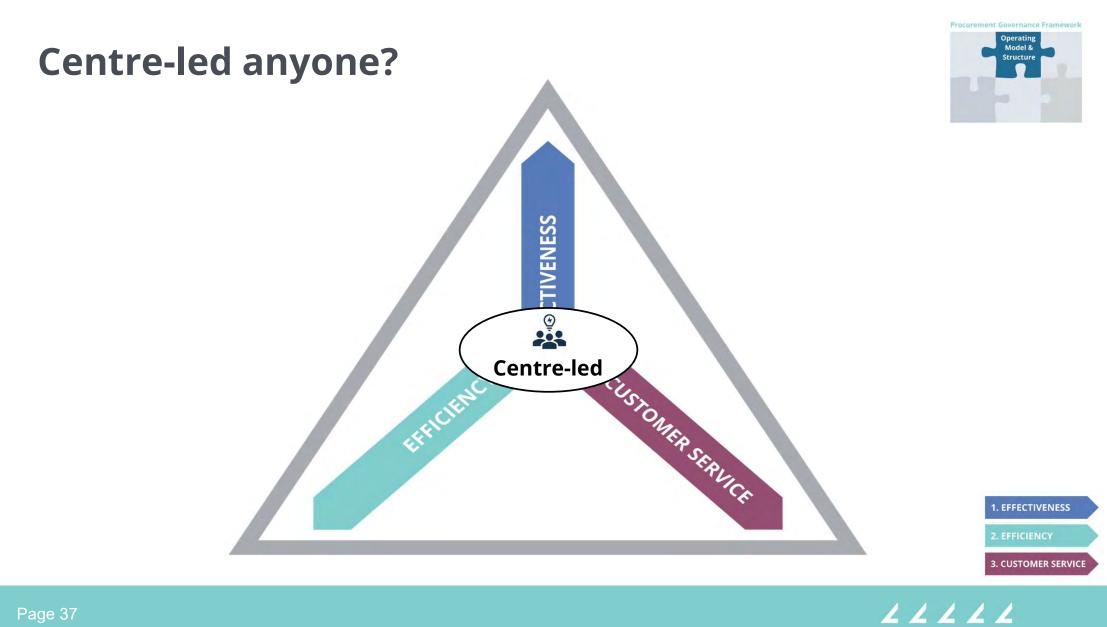


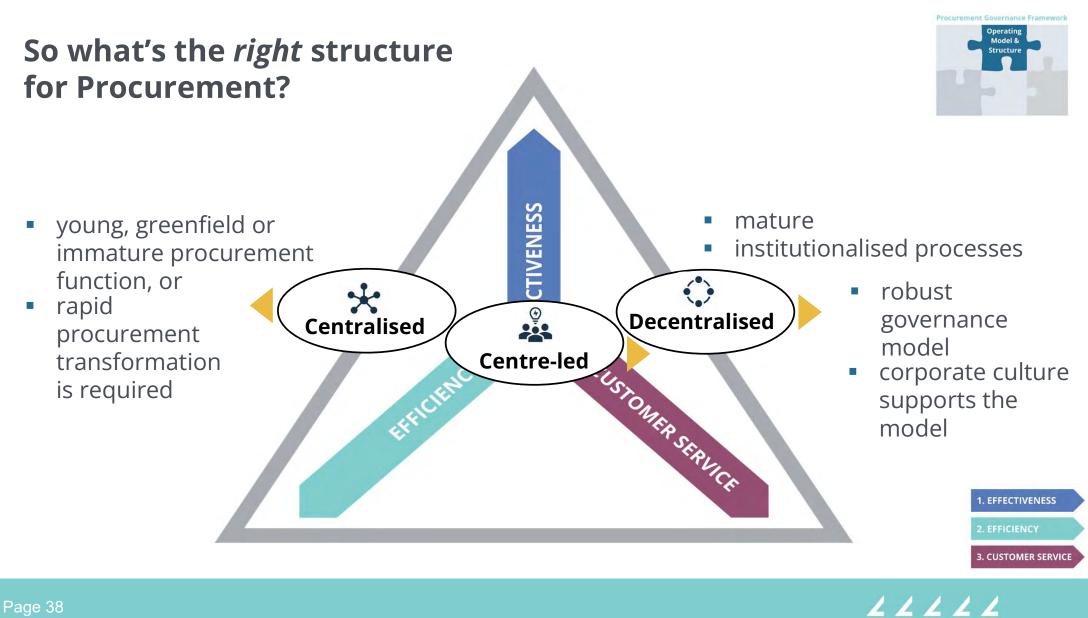


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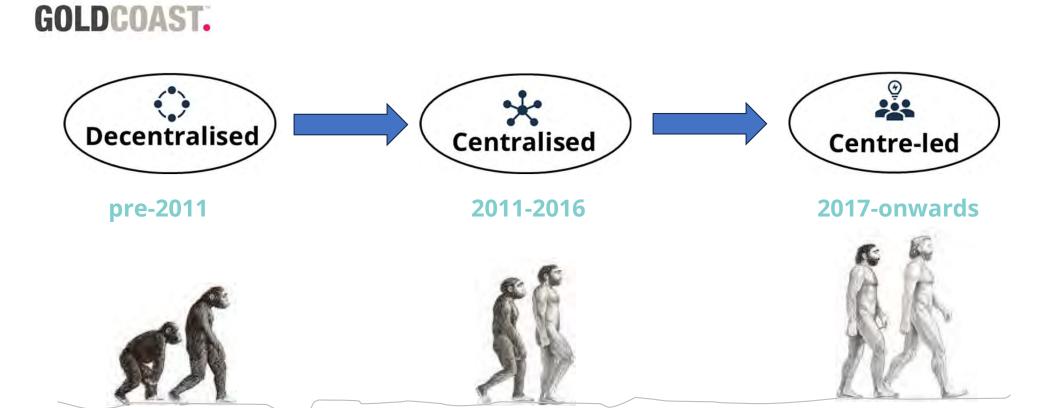








Restructuring procurement to meet the broader strategic direction of the organisation





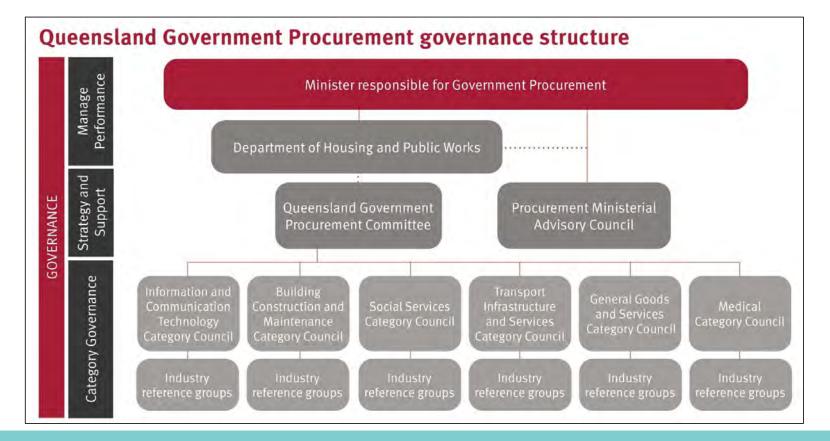
Procurement Governance Framework
Operating

Page 39

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Queensland Government Structure

"The Queensland Government has established an agency-led, centrally enabled 'procurement' operating model."



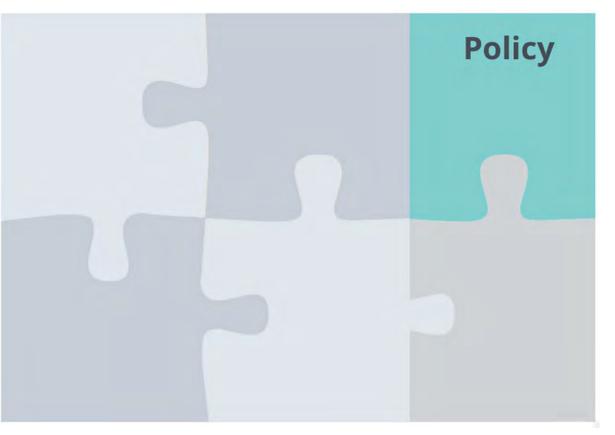
Operating Model & Structure

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Procurement Governance Framework

Essential Components:

Procurement Governance Framework





Procurement Policy

- (1) A local government must prepare and adopt a policy about procurement (a procurement policy).
- (2) The procurement policy must include details of the principles, including the sound contracting **principles**, that the local government will apply in the financial year for purchasing goods and services.
- (3) A local government must **review its procurement** policy annually.

S198 Local Government Regulation 2012



Procurement Governance Framework

Policy

The Local Government principles include:

(Local Government Regulation 2012 section 220).

POLICY

Purpose

Scope

Procurement

Policy statement

- e. Local coveriment principles include: a 'transperier und effective processes, and decision-making in the public interest is ustanable development and management of assets and infrastructure, and delivery of effective services c demorality regresentation, occur inclusion and meaninghi community regragement d. good governance di, and by, local government and e ethical and legal behaviour of councilions, local government employees and councillor advisors.
- The sound contracting principles include:
- value for money
 open and effective competition
 development of competitive local business industry
 environmental protection and

 Version
 Decision Number
 Adoption Date
 Next Review Date
 Objective #

 1
 G24.0618.018
 18 June 2024
 2025
 A101263064

ethical behaviour and fair dealing

Council will focus on the inclusion of competitive Local Business in the supply chain to support the delivery of the Council Plan 2022-2027.

- Council will be transparent with and support its suppliers by ensuring processes are implemented that enable feedback to be provided on all bids (successful and unsuccessful).
- 7. Procurement must only be undertaken where there is budget for the expenditure approved in Council's annual budget, or it is otherwise authorised by a Council resolution or legislation.

Printed copies are uncontrolled. It is the responsibility of each user to ensure that any copies of policy documents are the current issue



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More specific procurement policies...







Queensland Government



Procurement Governance Framework Policy Policy

Six Principles

Principle 1: Achieve value for money
Principle 2: Apply a responsible public procurement approach
Principle 3: Behave ethically, and embed integrity, probity and accountability
Principle 4: Be leaders in procurement practice
Principle 5: Collaborate for more effective outcomes
Principle 6: Support strong governance and planning



Policy Queensland Government - more specific procurement policies...







Queensland Procurement Strategy (QPS) 2023



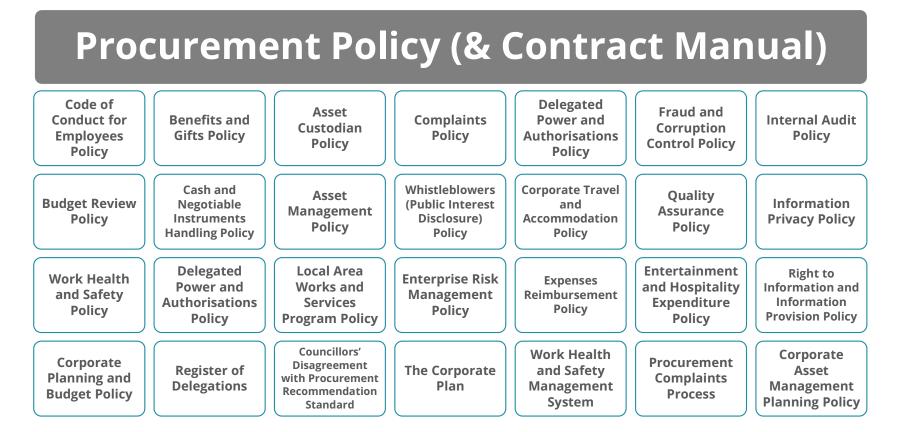
QPS – outcomes and strategic objectives

OUEENSLAND PROCUREMENT **STRATEGY 2023**

| OUTCOMES | | STRATEGIC OBJECTIVES | OUTCOMES | | STRATEGIC OBJECTIVES | | |
|----------|--|--|----------|---|---|--|--|
| 200 | JOBS Quality local jobs | Leverage procurement power to back local suppliers and stimulate jobs growth, skills development and manufacturing | | LEGACY Responsible intergenerational value | Deliver today and invest in tomorrow through responsible public procurement choices | | |
| \$ | ECONOMY Thriving, resilient and decarbonised economy | Use procurement to drive sustainable economic growth, encourage innovation and increase supplier diversity | | CONFIDENCE Trust in procurement | Deliver excellent outcomes through leading procurement policy and practice | | |



Other internal policies affecting Procurement...





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Essential Components:

Procurement Governance Framework





Operating Procedures

Commensurate with your organisation's documentation standards...

Description of key processes

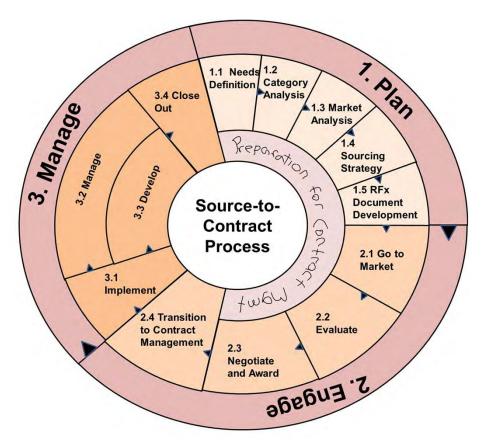
- Standard Operating Procedures (SOPs)
- Work Instructions
- Process Flows

Governance enablers

- Delegations Register
- Documented internal controls (e.g. segregation of duties, approval hierarchies, audit trails)
- > Contracts Register

Value-adding docs

- Roles and responsibilities
- Tools, templates and forms
- Checklists
- Measures and reporting mechanisms (internal and external)



Operating Procedures

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Operating Procedures

SOPs in line with a process flow...

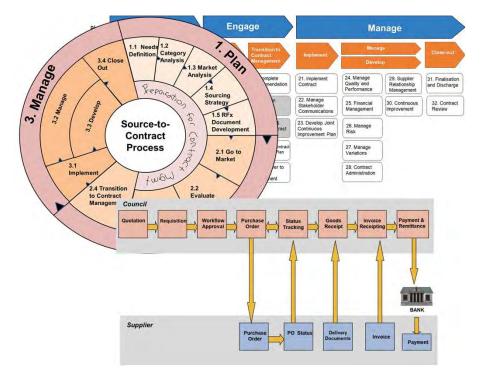
Plan Engage Manage Phase Manage Go to Transition to Planning and RFQ/ITO Close-out Market & Implement Contract Stage Strategy Development Evaluate Management Develop 16. Complete 24. Manage 29. Supplier 1. Identify Need 11. Release 21. Implement 31. Finalisation 6. Complete Step Quality and **RFQ/ITO to** Recommendation Contract Relationship & Stakeholders and Discharge Specification Performance Market Report Management 7. Complete 17. Obtain 22. Manage 12. Manage 2. Define 25. Financial 32. Contract 30. Continuous Stakeholder RFQ/ITO Approval **RFQ/ITO** Requirements Management Improvement Review Communications documents (Gate 2) 18. Finalise & 23. Develop Joint 3. Conduct 13. Manage 8. Complete 26. Manage execute Contract Continuous **RFQ/ITO close** Market Research draft Contract Risk (Gate 3) Improvement Plan 9. Complete 14. Evaluate 19. Develop Contract 4. Conduct Risk 27. Manage Procurement& Responses Management Plan Assessment Variations Evaluation Plan 5. Develop 10. Obtain 20. Handover to 28. Contract 15. Negotiate Procurement Approval and Select Contract Administration Strategy (Gate 1) Management







Operating Procedures







Essential Components:

Procurement Governance Framework







Risk Management

Don't reinvent the wheel...

Use your corporate risk management framework



| _ | _ | _ | _ | | | | | Risk Rating | Description | | |
|--|---|-----------|--|--|---|---|---|---|---|--|--|
| Yatainy | 5 | | с | D | D | E | Ē | E | Risk is unacceptable under existing circumstances. New controls mus be identified and implemented immediately to reduce the risk to acceptable level. | | |
| Recordable with lawone, non-recoverable injury (amputation, loss of function, third degree burns) | 4 | | В | C | D | D | E | D | Risk is too high, and protection is not adequate. Review mitigative controls to determine if risk is tolerable. If needed, identify additiona preventative and mitigations controls. Implement and monitor to reduce the risk to acceptable level. | | |
| Recordable with recoverable, last time injuries or estimated modified duites (e.g. broken benes) | 3 | SEVERITY> | в | В | с | D | D | c | Risk is tolerable once demonstrated that it is "as low as reasonably practicable" (ALARP) with existing controls. Risk is monitored, and preventative and mitigation controls are in place (fire prevention, alarm monitoring, and administrative controls). | | |
| Recordable with short term modified duties and ne lost time injuries (i.e. medical treatment) | 2 | | A | в | В | с | D | в | Risk is low that it may be tolerated with proper training, SOPs & PPE. Company personnel are aware of the risk and follow established procedures, and adequate protection is in place. | | |
| 1st ald, minor injury or none | 1 | | A | A | в | в | c | Ä | Risk is sufficiently low that it may be tolerated with the endorsement of the normal project / plant reviews. Company personnel are aware of the risk and follow established procedures, and adequate protection is in place. | | |
| | - | | LIKELIHOOD> | | | | | financial, operational, legal, | | | |
| | | | 1 | 2 | 3 | 4 | 5 | | | | |
| | | | An occurrence is not credible. No previous evidence of any event. | Conceivable but would require multiple failures or events to occur at the | Credible scenario but considered unlikely. | Credible scenario is likely. Could have occurred before | Likely to occur; Knowledge of similar event occuring. | reputation, environment, WHS, community, cyber | | | |



Risk Management

Procurement Risk Management Maturity



Risk

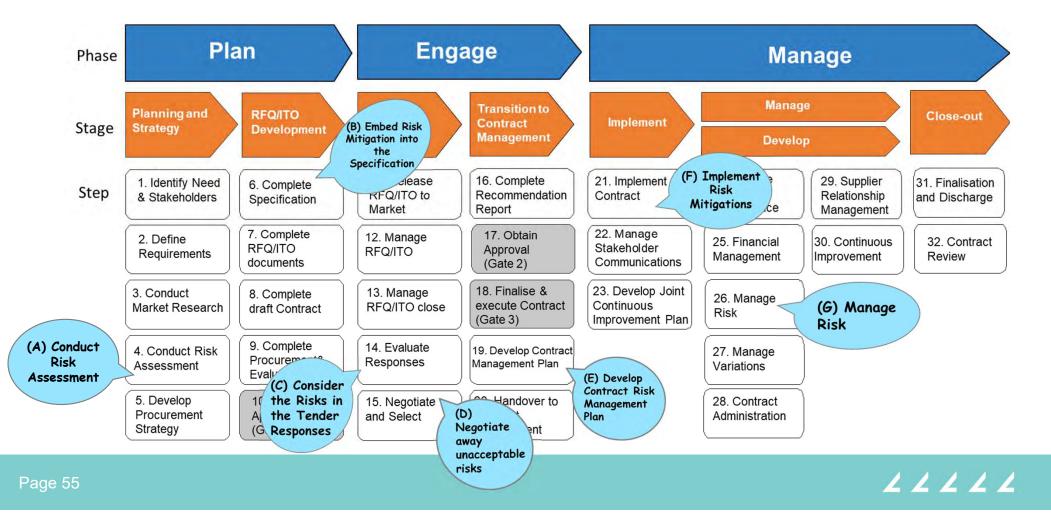
Procurement Governance Framework

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Risk Management

Advanced Procurement Risk Management





Procurement Governance Framework

Essential Components:

Procurement Governance Framework





Ethical Standards and Integrity Framework

| | | | | Plan | ning | Ethical Leadership | | | (| Culture | | | | |
|---|------------------------|-----------------------|-------|-----------------------|-----------|-------------------------------------|---------------|--------------|---------------------|----------------------|-----------------------|-------------|-----------|---------|
| | | | Audit | Auditing | | Honesty | | Public Trust | | | Transpare | | | |
| | Ethical Decision Maki | | | | king | • | | | | s of | of Interest Managemen | | | |
| | | | | | spect | | | | | Human Rights | | Confidentia | | ity |
| Whistleblower Protection Respect Uprightness Fraud an | | | | | id and Co | rruptio | on Preve | ntion | | | | | | |
| Gifts and Benefits Policy | | | | | Cor | Conflicts of Interest Policy | | | | / | Principles Ethi | | Ethics Tr | raining |
| | D | iscipli | | Independent Oversight | | | | t | Open Communications | | | ns | | |
| | Stakeholder Engagement | | | | ent | Information Privacy | | | | су | Right to Information | | n | |
| _ | | Value for Money Accou | | | ccoun | tability | / | Secur | ecurity | | Independence | | Equity | |
| | | Fair Dealing Pro | | | | Separation of Dut | | | ies | es IP Protection D | | Debrief | S | |
| | | Complaints Policy | | | | | Integrity Sup | | | lier Code of Conduct | | | | |
| | | | | Reco | d Kee | ping | lde | als | Α | udit | Trails | | | |





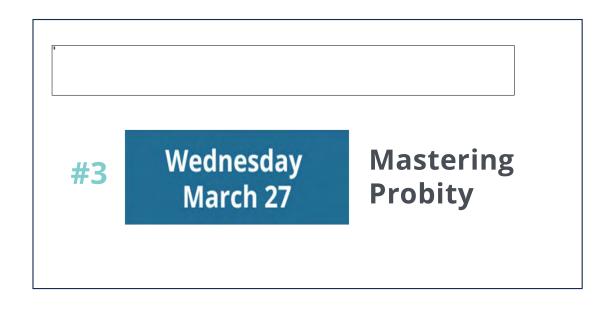
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Ethical Standards and Integrity Framework Mastering Probity







Sonali Cordeiro Senior Advisor - Probity and Assurance



How does *Probity* fit in?

What is *Probity*?

- The quality of being honest and behaving correctly
- Adherence to the highest principles and ideals
- Integrity and uprightness, honesty

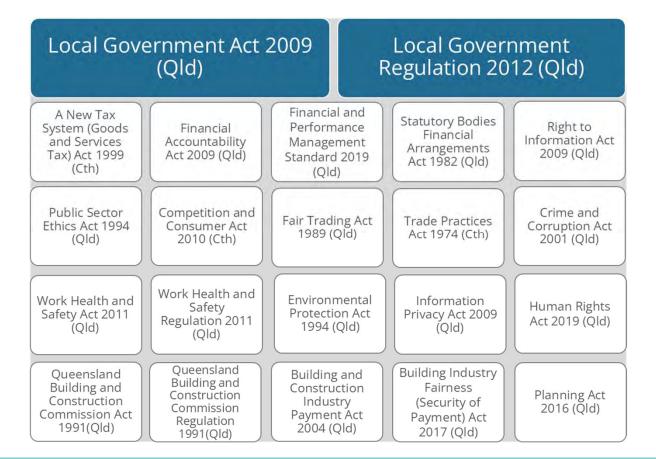
The evidence of **ethical behaviour** in a particular process. For Queensland Government procurement, demonstrating probity means **more than just avoiding corrupt or dishonest conduct**. It involves **proactively demonstrating any procurement process is robust and that the outcome is beyond reproach**. Probity requires acting in such a way that there can be **no perception of bias, influence or lack of integrity**. This requires **ethical conduct that exceeds the legal requirements**. (ccc)



(Dictionaries)

How does Probity fit in?

Legislation



Ethical &



How does *Probity* fit in?

Ethical Standards & Integrity Framework

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Procurement Policy (& Contract Manual)



Page 6

Policy

How does Probity fit in? The key component of a Procurement Ethical Standards and Integrity Framework



| | Planning | Ethical Lea | adership | Culture | | |
|-----------------------|-------------------|----------------|--------------|-----------------|-------------------|----|
| Auditi | ng Hon | esty Pu | olic Trust | Transpar | ency | |
| Ethical Decis | n Hang | Ca | | pf filterest (R | aragement | |
| Code of Conduct | Respect | Anticorrupt | tion Hun | nan Rights | Confidentiality | |
| Whistleblower Pro- | ction Reg | | at as d | ed at h | rention Preventio | n |
| Gifts and Benefits Po | icy Con | micts of miter | estrolly | Principles | Ethics Train | ng |
| Disciplinary Meas | ures | ndependent | Oversight | Open (| Communications | |
| Disciplinary Meas | Grent | equ | | nen | th Imrmation | |
| Value for Money | | | ecurity | Independen | ce Equity | |
| Fair Dealing | Probity | Separat | ion of Dutie | s IP Project | tion liebriefs | |
| Complain | ts Policy | Integrity | Suppli | er Code of Co | onduct | |
| | Record Keep | oing Idea | ls Au | dit Trails | | |





Topics for Masterclass #2

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What does good Procurement Governance look like?

- Procurement expertise is across all addressable external spend.
- ✓ A Procurement Governance Framework consistent with the organisational culture is in place.
- ✓ The Procurement Governance Framework ensure adherence to laws, acts and regulations.
- ✓ Socially responsible procurement is enabled through the governance framework.
- The Procurement Operating Model/Structure supports the culture, objectives and maturity of the organisation and procurement function.
- ✓ Procurement is integrated into the Corporate Planning process.
- ✓ A well-documented Procurement Policy outlines objectives, principles, and ethical standards.
- Specific procurement policies that are simple and based on corporate objectives are operative (e.g. Indigenous engagement, buying local, sustainability, innovation).
- Value for money and risk are balanced in decision making and risk management underpins the procurement processes.
- A clear, corporate mandate to comply with procurement policies and procedures is operative.



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What does good Procurement Governance look like?

- ✓ Effective change management has resulted in the corporate culture supporting the procurement governance framework.
- ✓ A formal approval framework specifies the authorisation process for procurement spend, speeding up timelines without compromising controls.
- Corporate systems have appropriate controls embedded which support the procurement governance model.
- Procurement personnel are empowered to make decisions on behalf of the organisation in accordance with the policies.
- Procurement decisions are based on ethical principles including probity, fairness, impartiality, accountability and transparency; can be traced and justified.
- ✓ Regular audits and reporting is conducted to track performance and compliance.
- Procurement processes, systems, tools and techniques are documented, referenced and maintained as operating procedures, consistent with the corporate standards.
- Regular training is provided on probity, procurement policies, procedures, and best practices to all staff involved in procurement activities.



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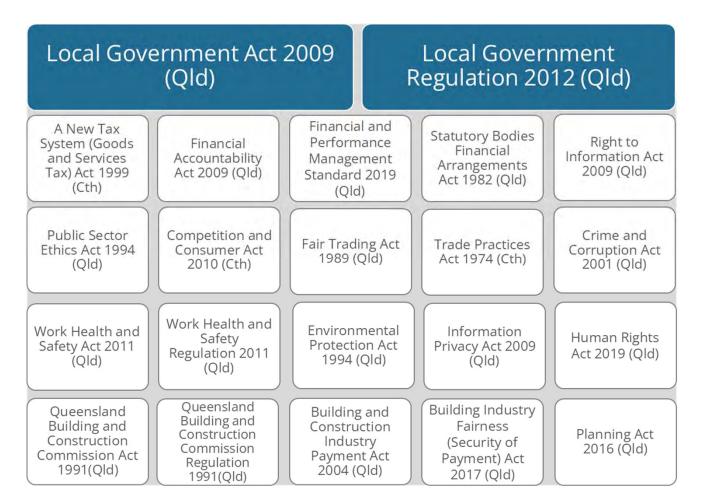
Take aways





Legislation



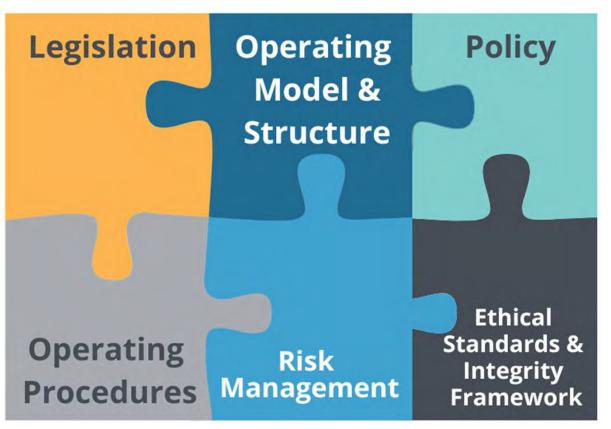




Essential Components:



Procurement Governance Framework





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- Specific procurement policies that are simple and based on corporate objectives are operative (e.g. Indigenous engagement, buying local, sustainability, innovation).
- ✓ Value for money and risk are balanced in decision making and risk management underpins the procurement processes.
- ✓ A clear, corporate mandate to comply with procurement policies and procedures is operative.





What does good Procurement Governance look like?

- ✓ Effective change management has resulted in the corporate culture supporting the procurement governance framework.
- ✓ A formal approval framework specifies the authorisation process for procurement spend, speeding up timelines without compromising controls.
- Corporate systems have appropriate controls embedded which support the procurement governance model.
- Procurement personnel are empowered to make decisions on behalf of the organisation ir accordance with the policies.
- Procurement decisions are based on ethical principles including probity, fairness, impartiality, accountability and transparency; can be traced and justified.
- ✓ Regular audits and reporting is conducted to track performance and compliance.
- Procurement processes, systems, tools and techniques are documented, referenced and maintained as operating procedures, consistent with the corporate standards.
- Regular training is provided on probity, procurement policies, procedures, and best practices to all staff involved in procurement activities.







Q&A + FEEDBACK

We'd love to know what you think!



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Register here: wearepeak.com.au/events-1



THANK YOU

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