



Peak Services delivers deep expertise in the local government sector. We understand the business of councils. Challenge us.

COACHING AND MENTORING - 1 DAY COURSE

AUDIENCE	SHORT COURSE TOPICS	LEARNING OUTCOMES
<p>Managers, supervisors, team leaders and professionals. It will enhance your people management skills through an understanding of workplace coaching.</p> <p>Use coaching to motivate people to acquire new skills and help them perform to their full potential while increasing personal responsibility and accountability.</p> <p>This course will enhance your people management skills through an understanding of workplace coaching.</p>	<ul style="list-style-type: none"> • What and Why of coaching • What is coaching • Benefits of coaching • Effective coaching • Essential coaching skills • Structuring a coaching session • Maximising the effectiveness of coaching • Eliciting and providing feedback 	<ul style="list-style-type: none"> • Define coaching and articulate its benefits • Identify the characteristics of an effective coach and review your own performance • Define and apply essential coaching skills, such as questioning techniques, listening and establishing trust • Apply a range of models to structure an effective coaching session • Discover tips to maximise the effectiveness of your coaching sessions



COURSE DETAILS	
Delivery	<p>Our instructor-led training course provides participants with an interactive session including group discussions, case study reviews and Question and Answer sessions.</p> <p>Our trainers can customise or tailor the course to your specifications or needs and deliver in-house providing you with a cost-effective and efficient training session.</p>
Duration and Location	<p>Our standard structure for this course is 1 full day and can be delivered in any metropolitan or regional area of Queensland.</p> <p>Customisation is available based on individual council requirements.</p>
Fees and Inclusions	<p>Our training course will include:</p> <ul style="list-style-type: none"> • Instructor-led training • Statement of Attendance • Course Workbook

PLEASE CONTACT PEAK SERVICES FOR COURSE FEES OR A PROPOSAL FOR ONSITE/IN-HOUSE TRAINING PROPOSALS

**REGISTER NOW
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FIND OUT MORE
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