



Peak Services delivers deep expertise in the local government sector. We understand the business of councils. Challenge us.

INTERPERSONAL SKILLS - 1 DAY COURSE

AUDIENCE	SHORT COURSE TOPICS	LEARNING OUTCOMES
<p>Any individual who wishes to refine their communication skills and attain a higher level of professional communication.</p> <p>Developing strong interpersonal skills ranks as one of the biggest and most critical in a productive business environment. Learn to develop effective communications skills that build positive interactions with others. Build skills to minimise miscommunication and conflict, increase respect and improve productivity through more effective communication.</p>	<ul style="list-style-type: none"> • Your Personal Insight (Profile) • Emotional Intelligence • Communication • Conflict Management • Trust • Collaboration 	<ul style="list-style-type: none"> • Effectively deal with a variety of personality types • Better meet the needs of work colleagues • Effectively handle conflict and difficult situations • Enhance trust in workplace relationships • Work collaboratively



COURSE DETAILS	
Delivery	<p>Our instructor-led training course provides participants with an interactive session including group discussions, case study reviews and Question and Answer sessions.</p> <p>Our trainers can customise or tailor the course to your specifications or needs and deliver in-house providing you with a cost-effective and efficient training session.</p>
Duration and Location	<p>Our standard structure for this workshop is 1 full day and can be delivered in any metropolitan or regional area of Queensland.</p> <p>Customisation is available based on individual council requirements.</p>
Fees and Inclusions	<p>Our training course will include:</p> <ul style="list-style-type: none"> • Instructor-led training • Statement of Attendance • Course Workbook

PLEASE CONTACT PEAK SERVICES FOR COURSE FEES OR A PROPOSAL FOR ONSITE/IN-HOUSE TRAINING PROPOSALS

**REGISTER NOW
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