



Peak Services delivers deep expertise in the local government sector. We understand the business of councils. Challenge us.

LEADERSHIP DEVELOPMENT PROGRAM - 2 DAY COURSE

AUDIENCE	SHORT COURSE TOPICS	LEARNING OUTCOMES
<p>This course is suited to staff in a supervisory, team leader or foreman role. It will enhance participants' knowledge and skills in managing teams, improving their understanding of leading teams as well as give them further knowledge of the expectations and responsibilities of their current roles.</p>	<ul style="list-style-type: none"> • what it means to be a leader • setting expectations and goals • your leading approach (apple-picking, dictatorial, delegate, collaborative) • understanding your teams • types of teams (traditional, self-directed, e-teams) • forming, storming, norming, performing • personality profiling • coaching your teams • the G.R.O.W. model • mentoring vs coaching • leadership communication • cultural diversity • dealing with conflict and aggression • the anger cycle • dealing with difficult behaviour 	<p>Participants will gain more confidence in their leading style and roles as well as improved skills and knowledge in understanding and leading their teams.</p> <p>This workshop will also help participants define direction, better communicate, motivate, inspire and empower their teams towards achieving organisational success.</p>



COURSE DETAILS	
<p>Delivery</p>	<p>Our instructor-led training course provides participants with an interactive session including group discussions, case study reviews and Question and Answer sessions.</p> <p>Our trainers can customise or tailor the course to your specifications or needs and deliver in-house providing you with a cost-effective and efficient training session.</p>
<p>Duration and Location</p>	<p>Our standard structure for this workshop is 2 days, but can be customised to increase or decrease its duration. We recommend the course content is tailored to suit your councils' requirements.</p> <p>It can be delivered in any metropolitan or regional area of Queensland. Customisation is available based on individual council requirements.</p>
<p>Fees and Inclusions</p>	<p>Please contact Peak Services for course fees or a proposal for onsite/in-house training.</p>

PLEASE CONTACT PEAK SERVICES FOR COURSE FEES OR A PROPOSAL FOR ONSITE/IN-HOUSE TRAINING PROPOSALS

**REGISTER NOW
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FIND OUT MORE
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